

How to Opt-Out of Health Information Exchanges (HIEs)

UNM Health providers can use electronic databases called Health Information Exchanges (HIEs). These HIEs share health care information between different organizations or providers. Sharing information helps everyone to manage patient care better. This means that UNM Health providers may see some of my health information from outside UNM.

Sometimes patients will decide **not** to share information with HIEs. If you do not want your health information to be shared via the following HIEs, you will need to “opt out.” This means **you will need to tell the HIEs not** to share your information. Here is information about how to “opt out” of three HIEs:

- **Synchronys**

You'll need to request an “Opt-Out Opt-Back-In” form. You can download the form at www.synchronys.org or contact SYNCRONYS by phone (505.938.9900) or email INFO@SYNCRONYS.ORG

- **Emergency Department Information Exchange (CollectiveMedical)**

Click on this link to find the “Opt Out” form:
<https://collectivemedical.com/network-opt-out/>

- **Commonwell Health Alliance**

Ask for and complete the Commonwell Health Alliance Opt-out form. Hand the completed form to the front desk staff. They'll fax to Health Information Management (HIM). HIM staff will change your 'Notice of Patient Privacy (NPP) Opt-In' option from "yes" to "no."



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