

How to Opt-Out of Health Information Exchanges (HIEs)

UNM Health providers can use electronic databases called Health Information Exchanges (HIEs). These HIEs share health care information between different organizations or providers. Sharing information helps everyone to manage patient care better. This means that UNM Health providers may get some of my health information from outside UNM.

Sometimes patients can decide **not** to share information with HIEs. If you do not want your health information to be shared via the following HIEs, you will need to “opt out.” This means **you will need to tell the HIEs not** to share your information. Here is information about how to “opt out” of three HIEs:

- **NMHIC (New Mexico Health Information Collaborative)**
You’ll need to email to request an “Opt-Out Opt-Back-In” form. Email NMHIC at info@nmhic.org to request the form or call 505-938-9900.
- **Emergency Department Information Exchange (CollectiveMedical)**
Click on this link to find the “Opt Out” form:
<https://collectivemedical.com/network-opt-out/>
- **Commonwell Health Alliance:** Call the Health Information Management (HIM) department at 505-272-2141. Ask them to change your ‘Notice of Patient Privacy (NPP) Opt-In’ option from “yes” to “no.”



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